



Cargo

# Service Catalogue

## **DB Cargo**

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Translated from German: the German text alone is legally binding.  
Valid from: 1 April 2024

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These “Service Catalogue of DB Cargo AG” as well as any amendments and supplements will be published on the internet at [www.dbcargo.com/gtc](http://www.dbcargo.com/gtc).

# Service Catalogue

## **Your satisfaction is central to our transport services**

Meeting the transport requirements of our customers is the aim of DB Cargo. What is especially important to us is that our service portfolio is transparent and that we develop customized solutions with our customers. Our goal is to offer a service package that meets your individual requirements. Thanks to the transparent presentation of our services and conditions, we create a common understanding of the scope of service – this is the basis for providing better quality services.

## **The right offer for every step along the logistics chain**

The service catalogue as part of the commercial model structures the services already offered by DB Cargo. The services are structured along the logistics chain and are divided into basic and additional services. For the sake of clarity, we have only included the additional services in the service catalogue. These are services that supplement the actual wagon transport and can also be agreed independently of a transport.

**Basic service:** The basic service is the defined minimum scope of every transport service provided by DB Cargo. A reduction in the scope of a basic service is not possible. The basic service applies equally to the transport of loaded wagons and empty wagons for other keepers. The basic service also includes our basic eServices, which are offered at the “link2rail” portal. The use of link2rail’s basic eServices is included at EUR 1 per wagon transported. The basic eServices include “Empty Wagon”, “Order”, “Track&Trace” and “Invoice View”.

**Additional services:** All additional services to the basic service agreed with the customer are presented as additional services and form the basis for a customized offer. The catalogue of additional services represents all additional services currently possible with DB Cargo, e.g. loading or weighing of a wagon. You can create a customized package and offer with your sales assistant.

## **Your benefits of the service catalogue**

The transparent presentation of our services gives you a quick and clear overview of the service portfolio of DB Cargo, that goes beyond standard transport. By agreeing on additional services that are important to you in advance, you can avoid higher costs.

We offer a wide range of services. Please contact us so that we can create your service package. Your sales assistant will help you choose and order the services.

## Additional services

Additional services are all services offered by DB Cargo (according to their feasibility) that are not included in the basic services. Any desired services that are not already listed in the order code agreed for the transport order are to be explicitly requested. Unless otherwise agreed or included in the freight price, additional services will be invoiced in accordance with the provisions of the latest valid version of this “Service catalogue of DB Cargo AG”.

For further information and prices for additional services (if not listed here), please contact your account manager or customer service (Tel.: +49 (0) 203 9851 9000; neukundenservice@deutschebahn.com).

Where additional services are not mentioned or priced separately in the following, DB Cargo services will be invoiced on a time and materials basis (resources, staff). Personnel expenses are calculated per DB Cargo employee at a rate of EUR 26.50 (Code 900) for every 15-minute period commenced.

### 1. Commissioning

#### Order transmission

Manual processing of order information (feeding of order information into the IT systems by DB Cargo):

Handling fee (freight/empty wagon)	(280)	per order	EUR 17.00
Handling fee CT transport order	(281)	per loading unit	EUR 3.70

### 2. Provision of empty wagons

#### Wagon provision

Provision and feeding of an empty railway wagon		per order	free
Provision of a specific pool of wagons	(154)	Service agreement (SA)	on request

## Additional services

### 3. Loading

Loading and unloading services			
Loading	(301)	per wagon	on request
Unloading	(311)	per wagon	on request
Transshipment	(183)	per wagon	on request
Handling			
of CT loading units in the terminal	(391, 396)	per handling	on request
of goods in railports	(397)		

### 4. Collection

Collection/delivery services			
Service run	(192)	per wagon	on request
Additional shunting	(234)	flat rate + per operating km	EUR 336.00 EUR 14.60
Attaching fasteners to freight wagons	(168)	per wagon	EUR 40.80
Weighing wagons on a rolling stock weighbridge	(341, 342, 345)	per wagon	EUR 105.00
Collection and call-off procedures			
Collection procedure: Wagon pick-up and collection	(193)	per wagon per wagon/day	EUR 107.00 + Stand fee according to StuB 3.7
Call-off procedure: Delivery of wagons on call	(560)	per wagon per wagon/day	EUR 107.00 + Stand fee according to StuB 3.7

**5. Transport**

Climate-neutral transport with Climate+				
Use of 100% renewable power on electrified lines	(840)	100% renewable power		on request
Use of HVO (Hydrotreated Vegetable Oils) instead of fossil diesel		100% HVO		on request
Compensation non-avoidable emissions	(841)	Compensation		on request
Wagon arrangement in the train				
Defined wagon sequence/wagon sorting	(212)	per wagon		EUR 88.00
Side-appropriate wagon provision	(803)	per wagon		EUR 261.00
Wagon push-off/wagon run-off ban	(213)	per wagon		EUR 153.00
Ban on wagon split	(214)	per wagon		EUR 153.00
Route surcharges				
Ferry route Rostock seaport Gr-Trelleborg Gr	(131)	per wagon and direction		EUR 753.00
Danish route Padborg-Malmö Gr	(131)	per wagon and direction		EUR 753.00

## Additional services

### 6. Additional services

link2rail			
<b>Basic eServices</b> Portal: Empty Wagon, Order, Track&Trace, Invoice View		per transported wagon	EUR 1.00 included in freight
<b>Additional eServices</b> For Example: all available API's, Train Management, Geofence Control, Wagon Control, Roundtrip Control			on request

Additional logistic services			
Pre-carriage and on-carriage by truck	(524, 525)	distance	on request
Storage of means of transport, containers, goods		per sqm and duration	on request
Storage of loading units (see "Storage Bed CT")	(919)	per LU and duration	on request
Provision of plant shunting service		SA	on request
Organisation of the complete plant logistics	(187)	SA	on request
Picking, packing, transshipment of goods		SA	on request
Guarding and escorting of transport goods	(781)	SA	on request

## Additional services

### 6. Additional services

Cleaning services			
Loading road cleaning, removal of loading residues	(716,717)	per wagon	EUR 54.00
Wagon cleaning and decontamination incl. winter maintenance	(715)	per wagon, at cost	
Cleaning of four-axle, railway-owned grain wagons	(715)	per wagon	EUR 472.00

  

Transport advice			
Loading consultancy	(209)	per time	on request
Check load size	(128)	per check	on request
Accompanying trial loading /initial loading		per shipment	on request
Impact testing		per impact	on request



### 6. Additional services

#### Customs services Wagonload transport

Export/Shipping from Germany			
To Switzerland: export clearance at border exit station or marshalling yard without transit procedure	(401)	per consignment for 1 wagon per consignment for > 1 wagon	EUR 30.90 EUR 61.80
Transit procedure through/to Switzerland			
T2 corridor procedure for Union goods (Swiss transit)	(417)	per consignment	EUR 10.00
National ZE corridor (to the authorised consignee)	(428)	per consignment	EUR 12.00
Import into Switzerland			
Swiss import customs clearance	(421)	at cost	on request
Import customs clearance: Fee paid duties/taxes	(731)	amount spent	2 %, min. CHF 13.00
Import/reception to Germany			
Import customs clearance: goods with the same NHM	(421)	per consignment	EUR 87.00
Import customs clearance: goods with different NHM	(421)	per consignment	on request
Fee for disbursed customs duties/taxes	(731)	amount spent	2 %, min. EUR 30.00
Demonstration of VuB goods <sup>1</sup>	(451)	per consignment	EUR 87.00
Provision/custody vgVV/NCTS	(429)	per consignment	on request

<sup>1</sup>Not applicable if import customs clearance is carried out by DB Cargo at the same location.

### 6. Additional services

#### Customs services Combined transport

T2 corridor procedure for Union goods (Swiss transit)	(417)	per consignment	EUR 10.00
Registration NCTS shipping procedure (only from certain locations in Germany)		per consignment	on request
Temporary custody (only at certain locations in Germany)		per consignment	on request
Further customs services in combined transport		at cost	on request

#### Customs other services

Fees third-party railway (e.g. customs supervision fee)		according to price list third-party railway	on request
Extra effort (e.g. customs inspections, additional travelling time)	(900)	per 15 minutes	EUR 26.50
Shunting	(234)	flat rate + per operating km	EUR 336.00 EUR 14.60

### 7. Transport of special goods

Exceptional shipments (heavy load, oversized goods) <sup>1</sup>			
Permits for exceptional consignments (BZA/LÜ)	(233)	per consignment	on request
Buffer wagon requirements		per wagon	see StuB 2.1.2
Surcharge for a BZA consignment		(Net) freight per wagon	+35%
Surcharge for BZA consignment with necessary indirect route (regular route not possible)		(Net) freight per wagon	+45%
		minimum price per wagon	EUR 657.00
Customer specifications (transport route and speed) for the transport of a BZA consignment	(235)	(Net) freight per wagon	up to +100%

#### Dangerous and military goods

A surcharge is levied for explosive substances for all price list numbers (Dangerous Goods Management, Tel. +49 (0) 203 454-1983):

Substances and articles of Class 1, divisions 1.2 and 1.3 of RID	(905)	per wagon	EUR 282.00
Substances and articles of Class 1, divisions 1.1, 1.5 and 1.6 of RID	(906)	per wagon	EUR 850.00
Radioactive material and articles of Class 7 of RID (Price list No. 0104 000)		per wagon	on request
Loading units with dangerous goods: Dangerous goods surcharge in the rail entrance or exit of Transhipment station		per LU	on request

<sup>1</sup> Not applicable if positions are explicitly included in the offer.

### 8. Renting

Renting resources			
Shunting locomotive		rental agreement	on request
Renting freight wagons			
Short-term	(208)	until 3 months	on request
Long-term	(938)	from 3 months	on request
Renting equipment			
Rental and exchange of loading equipment	(151)	per equipment	on request

### 9. Wagon of other Keepers

Parking of wagons			
<p>The parking of freight wagons of other keepers on railway-owned tracks is possible by prior arrangement.            With an enquiry, the following details must be sent to the branch service team (alternative: <a href="mailto:neukundenservice@deutschebahn.com">neukundenservice@deutschebahn.com</a>):</p>			
Required track length	(505)	per wagon and day	EUR 10.70
Start and end of parking	(505)	respectively	EUR 79.00
<p>Empty uncleaned tank wagons according to ALB section 9.4 are excluded.            If the vehicle is parked without prior agreement, the amounts will be doubled and charged to the owner.</p>			
Management of damaged wagon			
Mobile workshop service for minor damages	(225)	per wagon	on request

### 10. Infrastructure

#### Use of third-party infrastructure

Insofar as a separate charge is incurred for the use of certain infrastructure or service facilities, these amounts shall be invoiced separately. This shall also apply to charges incurred before DB Cargo takes over the wagon during the time the wagon is on the infrastructure and which are charged to DB Cargo by the infrastructure operator or service facility, insofar as they were not caused by DB Cargo.

Private tracks	(351, 361)	per wagon	Note <sup>1</sup>
Transshipment station infrastructure		per wagon	
Port infrastructure	(272, 273)	per wagon	
Usage-based charges for service facilities		per wagon	
Time charges		per wagon	

### 11. List of abbreviations

AC	order code	NHM	NHM = Nomenclature Harmonisée Marchandises – Harmonised Commodity List
BZA/LÜ	Exceptional consignments/ loading gauge overrun	RID	Regulations Concerning the International Wagonriage of Dangerous Goods by Rail
CT	Combined transport	SA	Service agreement
LU	Loading unit	StuB	Standard tariffs and other provisions

<sup>1</sup> Detailed descriptions of the charges can be found in the terms of use of the infrastructure operators.

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